



OBAVIJEST O NAČINU PODNOŠENJA PISANOGA PRIGOVORA POTROŠAČA

Sjedište/Head office: CONDOR YACHTING j.d.o.o., Zrinsko Frankopanska 12, 21 000 Split, Republika Hrvatska,
OIB: 85104288706,
MBS: 060324990,

Voditelj poslova/Head manager: Vid Mihotić,
Registarski sud/Registered court: Trgovački sud u Splitu,
e-mail: info@condoryachting.com;
tel.: +385 97 710 6927

Radno vrijeme/Working hours:
01.04 – 31.10 : 08.00 – 21.00 (Svaki dan/Every day),
01.11. – 31.03: 09.00 – 16.00 (po dogovoru/by appointment)

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Sukladno čl.6, točka 3. Zakona o pružanju usluga u turizmu (NN 130/17) omogućuje se korisniku turističkih usluga podnošenje pisanog prigovora u poslovnim prostorijama (Adresa: Bosanska 5, 21 000 Split), putem pošte ili elektronske pošte:

NOTICE ON FILING WRITTEN CONSUMER COMPLAINTS

In accordance with Article 6 paragraph 3 of the Act on the Provision of Tourism Services (NN 130/17) we would like to inform our customers that a complaint on the quality of our services may be submitted in writing to the company office (Address: Bosanska 5, 21 000, Split), via postal address, fax or by e-mail:

Adresa/Address: CONDOR YACHTING j.d.o.o., Zrinsko Frankopanska 12, 21 000 Split, Republika Hrvatska
ili/or e-mail: info@condoryachting.com;
ili/or phone: +385 97 710 6927

Odgovor na Vaš prigovor dati ćemo u pisanom obliku najkasnije 15 dana od dana primitka Vašeg prigovora. Molimo Vas da u Vašem prigovoru obavezno navedete Vaše ime i prezime te adresu ili e-mail za dostavu odgovora.

The response to your written complaint will be provided in writing within 15 days as of the receipt of the complaint. When filing a complaint, please provide the following information about the consumer: name, surname, and address or e-mail for response delivery.

Osnovne informacije/Company details:
Travel agency CONDOR YACHTING j.d.o.o.
Zrinjsko-frankopanska 12, 21000 Split, Hrvatska
VAT: 85104288706

Kontakt podaci/Contact details:
info@condoryachting.com
www.condoryachting.com
+385 95 57 88 980, +385 97 710 6927

Bankovni podaci/Bank details:
Hrvatska poštanska banka d.d.
IBAN: HR6223900011100938473
SWIFT: HPBZHR2X